

## DE ICE MASTER™ – FREQUENTLY ASKED QUESTIONS

- **Question:** Where does your product come from?

**Answer:** Our De Ice Masters comes from wells approximately 1 mile deep and is pumped to the surface and stored in storage yards.

- **Question:** What has been the price increase of this product in the past 2 years? Can I expect this pricing to get as high as rock salt?

**Answer:** It's doubtful we would ever be that high in pricing. Prices have not increased to major accounts in the last 2 years.

- **Question:** How much is recommended to cover on (1) acre of land?

**Answer:** Approximately 100-150 gallon per acre

- **Question:** How much is required to pre-treat a ton of rock salt? How long does it take to become affective before rock salt can be applied?

**Answer:** Rate of treatment: 8-10 gallons per ton, depending on salt moisture content. It is ok to spray load at time of loading or apply at tailgate or spinner.

- **Question:** Does this product have an odor like deer urine? Does it stain pavement, parking lots or carpet?

**Answer:** No smell or staining.

- **Question:** Which method of application is most effective – Spray or Stream?

**Answer:** Anti-icing is applied by stream, de-icing is applied by fan spray.

- **Question:** If I have more than one (1) site for the storage tanks, will I be charged a reasonable fee for a stop delivery, i.e.: 3000 gallons one location, 7000 in another?

**Answer:** Drop off shipments available up to 3 stops – the first drop is included in the shipping price; each additional stop will be invoiced at \$75.00 per stop.